



## COVID-19 Visitation Guidelines

These guidelines are to help protect your child, your family and the staff who care for your child at Elizabeth Seton Children's Center from coronavirus. *In the event of a confirmed positive COVID-19 test in a resident or staff member, visitation will be suspended for 14 days, except in cases of medical necessity, compassionate care and end-of-life visits.*

### ***Before and upon your arrival***

- Contact Neighborhood Watch at (914) 294-6100 or check your text/email prior to your visit to confirm visitation has not been suspended.
- We strongly encourage all visitors to receive a rapid COVID test upon arrival at the facility. Elizabeth Seton Children's Center will provide the rapid tests.
- Visitation inside is open to all loved ones ages 13 and older. Visitation outside can include children ages 12 and younger and will be assessed on a case-by-case basis.
- Only two visitors are allowed to visit at the same time. Larger gatherings outside are permitted on a case-by-case basis.
- Check in with security when you enter *and* exit the building.
- Clean your hands using the sanitizer provided. You will be given proper, hospital-grade mask(s).
- You will then have your temperature taken at our temperature kiosk and complete the Employee and Visitor Health Screening Questionnaire. Please note that if you have symptoms of COVID-19, or do not pass the screening questions, you will not be able to visit with your child.

### ***During and after your visit***

- **Again, you will be given hospital-grade mask(s) when you arrive, which you are required to wear at all times during your visit; masks must cover both your nose and mouth.**
- In keeping with our masking at all times, eating or drinking in the children's center is only allowed in the Big Dipper café on the first floor.
- Keep at least six feet from other residents, visitors and staff at all times, unless staff are helping you to care for your child.
- Please stay in your designated visiting area with your child and do not go to other floors. Areas where visits occur will be disinfected by our Environmental Services team.
- Call your child's pediatrician if you develop COVID-19 symptoms after your visit.

### ***Scheduling your visit***

- Please schedule your visit in advance by calling your assigned social worker whose phone numbers are listed below. Please call 9:00 a.m. to 4:00 p.m. Monday through Friday.
- Visits will be from 8:00 a.m. to 11:00 p.m. daily and scheduled for three hours depending upon the number of requests assuring that all visitors have the ability to come.
- Visitors will be notified where their indoor visit will take place to ensure safety. If your child is unable to leave their shared room, visitation will be accommodated with strict COVID-19 infection prevention. We encourage outdoor visits whenever possible on our playground.

Thank you for your cooperation in keeping everyone safe! The New York State Department of Health states that if any visitor fails to follow these guidelines, the visitor will be prohibited from visiting for the duration of the COVID-19 State-declared public health emergency.

### ***If you have questions regarding visitation, contact your social worker:***

*Sunset Park/Marine Park Noemi Rivera at (914) 294-6337*

*Oakland Beach/Cranberry Lake Danielle Kaufman at (914) 294-6354*

*Riverside Park/Ellis Island Cindy Singh at (914) 294-6310*

*Bryant Park/Belvedere Castle Ana Martinez at (914) 294-6274*