



COVID-19 Parent and Guardian Visitation Guidelines

These guidelines are to help protect your child, your family and the staff who care for your child at Elizabeth Seton Children's Center from coronavirus. *Visitation may be suspended due to a confirmed positive COVID-19 test of a resident or staff member and will not resume until there are no COVID-19 cases for 14 days, unless for Medical Necessity or end-of-life care.*

Before and upon your arrival

- Contact Neighborhood Watch at (914) 294-6100 or check your text/email prior to your visit to confirm visitation has not been suspended.
- All visitors must have a **PCR** COVID-19 test done within seven days of the scheduled visit. Family members who visit more than once per week will provide evidence of **negative** testing.
- Visitation is limited to parents, legal guardians or authorized representatives of the resident and immediate family ages 18 and older.
- Only two visitors are allowed to visit at the same time.
- Check in with security when you enter *and* exit the building.
- Clean your hands using the hand sanitizer provided and you will be given a face mask.
- You will then have your temperature taken at our temperature kiosk and complete the Employee and Visitor Health Screening Questionnaire. Please note that if you have symptoms of COVID-19, or do not pass the screening questions, you will not be able to visit with your child.

During and after your visit

- **You will be given a hospital-grade face mask when you arrive and are required to wear it at all times during your visit; the mask must cover both your nose and mouth.**
- In keeping with our masking at all times, eating or drinking in the children's center is only allowed in the Big Dipper café on the first floor.
- Keep at least six feet distance from other children, visitors and staff unless helping to care for your child.
- Please stay in the designated visiting area with their child and do not go to other floors.
- Call your child's pediatrician if you develop COVID-19 symptoms after your visit.

Scheduling your visit

- Only 17 children can have visitors at the same time, so please schedule in advance by calling (914) 294-6299 or emailing visiting@setonchildrens.org. This phone number will be answered Monday to Friday from 9:00 a.m. to 7:00 p.m. Visits will be confirmed by email, text or phone call.
- Visits will be from 9:00 a.m. to 9:00 p.m. daily and scheduled for two hours depending upon the number of requests assuring that all parents/legal guardians have the ability to visit their child.
- Visitors will be notified where their indoor visit will take place to ensure safety and will be limited to the first floor or the neighborhood of care (preferably in the community room). If your child is unable to leave their shared room, visitation will be accommodated with strict COVID-19 infection prevention. We encourage outdoor visits whenever possible on our playground.

Thank you for your cooperation in keeping everyone safe! The New York State Department of Health states that if any visitor fails to follow these guidelines, the visitor will be prohibited from visiting for the duration of the COVID-19 State-declared public health emergency.

If you have any questions regarding visitation,
please contact Selena Perez, Director of Social Work, at (914) 294-6337